

Wine Bar Associate

Silverback Estate Winery – Silverton, OR

<u>Hours</u>

Salary

Part Time DOE

About Us:

Silverback Estate Winery www.silverbackwine.com is a small, boutique winery nestled in the heart of the Willamette Valley in Silverton, OR. Our wine bar overlooks Silverton and her hills. We are looking for an energetic team member to join us at our Tasting Room/Wine Bar.

Position Overview:

We are seeking an engaging, enthusiastic, and charismatic and Wine Bar Associate to perform daily tasting room operations. This role is ideal for a multi-tasker who thrives in a dynamic environment and enjoys the freedom and hands-on work of a small winery.

Key Responsibilities:

- Perform tasting room activities, including reservations, sales, and providing exceptional hospitality to all visitors.
- Build and maintain relationships with new and existing customers, enhancing their experiences both in the wine bar and online.
- Wine sales and procure wine club membership sign ups.
- Participate in both industry and Silverback events.
- Translate the vision and the story of Silverback into engaging customer experiences.
- Perform light kitchen duties and maintain general overall cleanliness.

Desired Skills and Experience:

- A passion for creating memorable guest experiences.
- Strong customer service skills and a proactive, self-motivated attitude.
- Effective communicator with the ability to engage with customers in person, and via phone.
- Knowledge of the wine industry, with a background in wine education or equivalent experience.
- Proficient in POS systems
- Strong organizational skills with attention to detail.
- Comfortable speaking to customers.
- Vineyard experience while not required is advantageous.

Role Requirements:

- Full time position, including weekends
- Ability to lift and carry up to 40 lbs.
- Must be at least 21 years old with a valid driver's license.
- Valid OLCC servers permit and Food Handlers Card.
- Flexibility to work Holidays